



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN 01508NKS

C A No. 150388864
Complaint No. 578/2024

In the matter of:

Hari Om Sharma

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.K Khan, Member (Tech.)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Hari Om Sharma, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent.

ORDER

Date of Hearing: 04th March, 2025

Date of Order: 06th March, 2025

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The brief facts of the case giving rise to this grievance are that applied for "Name Change" vide request no. 8007042888 for CA no. 150388864 installed at premises no. 4/298-B-A F/F, Bhola Nath Nagar, Delhi - 110032 from the name of Hari Om Sharma to Rajiv Sharma. It is also his case that his application for new connection was rejected on grounds on incomplete documents and required NOC.

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2. The respondent in reply briefly stated that the complaint has been filed by the complainant seeking his name change qua existing connection having CA No. 150388864 which as on date stands in the name of 'Rajiv Sharma'. The request for change of name is denied as the complainant has not placed on record any NOC from the present consumer/owner. Complainant is relying upon one alleged settlement deed which on the face of it is forged and fabricated as name is stated as Rajeev Sharma but the connection regarding which name change is sought is Rajiv Sharma. Hence, on account of suspicion and no clear title in favor of the complainant makes the instant case bad in law.
3. The complainant filed rejoinder stated that in the he along with request for name change has filed the settlement/Relinquishment deed dated 26.05.2023. It is also submitted that existing registered consumer, Mr. Rajiv Sharma had already gave his no objection in para 4 of the settlement deed. Rejoinder further stated that because of the mere change in typing Rajiv Verma as Rajeev Verma cannot be ground of forgery as it is only typing error.
4. Heard both the parties and perused the record.
5. During the course of argument, the complainant was asked to file to proof of settlement as per Relinquishment Deed dated 26.05.2023. The complainant submitted Bankers Cheque in favour of Rajiv Verma amounting to Rs. 16,00,000/- which is as per Relinquishment deed.
6. OP has rejected to application of the complainant for name change on the grounds mismatch of name of Rajiv Sharma as Rajeev Sharma and requirement of NOC from the registered consumer. In this regard, the complainant has placed on record copy of Bankers Cheque which was issued by State Bank Of India on 20.04.2023 in favour of Rajiv Sharma.

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7. The said Bankers Cheque is as per the settlement arrived between both the brothers. Therefore, we find that this objection of OP is not sustainable. Regarding the name mis-match, it appears that this is just a typo-graphical error and OP should not consider this.
8. In view of the above, we are of considered opinion that the complainant has fulfilled the requirements of OP and now OP should effect the name change in the electricity bills of CA no. 150388864.

ORDER

The complaint is allowed. Respondent is directed to effect the name change of the complainant as applied for by him vide request no. 80070428888 against CA no. 150388864.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order. If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(H.S.SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K.SINGH)
CHAIRMAN

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Secretary
CGRF (BYPL)